

Leaning your outreach program is the key to satisfied customers, enhanced profitability, and a vibrant business. Most laboratories or imaging centers do not understand the impact of processes on customer satisfaction and financial performance. We provide an analysis to help you identify and prioritize the impact of the following business processes:

➤ Lean Business Processes

- Sales/Setup
- Patient Access
- Registration
- Courier Systems
- Capacity Analysis
- Patient Throughput
- Workflow
- Reporting
- Billing

A Lean outreach program will help you succeed by increasing throughput, reducing defects, decreasing costs, and increasing revenues. The secret is employing the right tools at the right time to ensure ongoing control of your processes. The result is sustainable improvement.

We will work with you to create Lean Six Sigma offerings that are tailored to meet the specific needs of your organization.